LIME GROVE MEDICAL CENTRE PATIENT PARTICIPATION GROUP

Minutes of Meeting on 10.12.19

1. Present:

Dr Ben Henry BH GP Rebekah Lea RL Practice Manager **Emily Foster-Twigg** EF **Reception Manager** John Tresadern JT Chair ΗE Hilary Essen Elaine Cox EC PH Peter Hartill Mick Murray MM PΒ Peter Barker Sue Burfoot SB

2. Apologies: Maddie Kelly, Bob Faithorn

Welcome: JT welcomed our speaker, Graham Hinds, Derbyshire Group Coordinator, Farming Community Network (FCN)

Speaker: JT introduced our speaker noting that much of our catchment is rural and the farming community has its own, often quite different issues or contexts from those in the built up centres. Graham explained that FCN is a Christian organisation, that was founded in 1990's and now has 33 county groups with some 500 volunteers who give pastoral and practical support and operate a helpline from 7.00 am to 11.00 pm. In 2019 they had dealt with 33 fresh cases in Derbyshire. They work with mental health services and run a 'drop in centre' at Bakewell and now have an excellent website. Sometimes the help given is very practical such as operating a 'fodder bank' to help out when a farm's supplies run short. Funding runs at some £700,000 p.a. and is supported by the Prince's Countryside Fund and such things as sponsored rides.

Asked how LGMC/PPG can help farmers Graham said they need to be able to raise awareness of the issues and work of FCN, plus support for their work at the Farming Life Centre (ABC Bakewell) which supports people with cancer and activities at Meadow Ice Cream Parlour.

- **5.** Approval of minutes of meeting held **10.9.19** the minutes were agreed.
- 6. Matters arising:
 - **6.1 (Minute 6.1**) RL reported that DCA information and proposals would be fed into education sessions held on Wednesday afternoon staff training. (RL to arrange)
 - **6.2 (Minute 6.2)** PH reported that he felt DDDC had given him a two year 'run around' over the outdoor gym, but now a constructive meeting had been held over outline agreement based on a seven year lease. The cost is about £7,000 for checks and maintenance and DDDC were now drawing up an agreement. It now needed to move to making an approach eg to Sports England for a grant, obtaining the involvement of Matlock Civic Association and making an approach to potential users for their views. The project will need more than one sponsor for the equipment which will cost about £25,000

- **6.3 (Minute 6.3)** EFT reported that the new web site was complete but was still to be checked her and RL. (RL)
- **6.4 (Minute 6.4) Bob's letter** JT reported that recognition of Bob's suggestions and ideas had been obtained from the department at Chesterfield Royal Hospital. It will be considered in due course but not any time soon. (JT to follow up)
- **6.5 (Minute 6.5) Primary Care Network** RL reported that current thinking is that DDDC will be the employer of the link worker to arrange 'social prescribing' patients. This will be operated under Derbyshire Dales Voluntary Services (DDVS). RL also reported that a clinical pharmacist has been appointed by the practice with government funding. This wil be a valuable appointment as the pharmacist will be able to serve some 80,000 patients. The Primary Care Board and CCG are also considering physio and paramedic appointments **but counselling and mental health provision is not in the schedule** other than involvement in 'activity' groups via the link worker. But there were big issues to resolve such as care home visits, work contracts to be negotiated and CCG references to secondary care. PH raised the idea of nurse training and RL replied that the practice does undertake its own training in this area. (RL Qualifications who valdates?)

7. Switchboard and communications:

Generally operating well EC found telephone consultations were time saving. But there was an issue with contacting the Community Matron and for different services. RL replied that the Whitworth was the hub for the Community Matron.

8. CQC Inspection:

There were no questions, just praise for the resulting 'Good' grade and congratulations and thanks to all in the Practice for the fine work they do.

9. Prostate Checking:

JT reported a hiccup in getting a PSA check appointment which was given without a GP request. (RL to check)

10. C/YP Mental Health:

JT reported work still ongoing with Whittington Green and Anthony Gell . JT writing a case study of provision at Whittington Green School.

11. Time of our meetings:

It was decided to revert to 7.00pm to 9.00pm as earlier times precluded the attendance of a GP.

12. AOB:

EC said she found the Newsletter a 'heavy read' – as JT puts it together he asked for Volunteers to 'sex it up' – there were no volunteers. EC also questioned the usefulness of speakers. JT reminded the group that it is in our Aims to relate our issues to the wider community and that other members have said how they value the information and contacts speakers provide.

13. Date and time of next meeting:

6.45pm for 7.00pm start, Wednesday 17 March